



Service Partner Technical Bulletin

Released: Apr to Nov 2012

Welcome to the Technical Bulletin produced specifically for Service Partners.

- > **EcoPro G2 Spares Information & Literature** – On the 11th May we released spare parts and literature information at www.foster-spares.com for the new G2 range. With this update we also modified how the 'Product Groups' were displayed. In order to make searching ranges easier we have split the Cabinets & Counters into four new sub menus, meaning fewer ranges to search per category. No ranges were removed during this update.
- > **Further Danfoss to Embraco Compressor Changes** – The following models are now being fitted with an Embraco compressor rather than the previous Danfoss models. This change is part of Fosters commitment to providing the most energy efficient products:

As of April – (50Hz R134)
FSL400M & H

As of April – (50Hz R404)
FSL800L

As of May – (50Hz R290 & R404)
EPREM & EPREM 1/2 & 1/3 L

As of May – (50Hz Only)
EPREM & EPRO1/4H

As of June - (50Hz R290 Only)
EPREM & EPRO1/2, 1/3 H&M
EPRO2/2H
HR200, 360, 360FT & 410
LL2/4H
FSL400H
EPRO20BSR
LR150-A

As of June – (50Hz Only)
LR200, LR120, LR240, LC125

As of Aug – (50Hz R134 Only)
EPRO & EPREM 1/2 H & M
EPRO & EPREM 1/3 H & M

EPRO2/2H
HR360, 360FT
LL2/1HD, HS, HDRW
LL2/4H
EPRO20BSR

As of Nov – (50Hz R134)
EPRO40BSR
FPS3HR & GR

As of Nov – (50Hz R290)
EPRO40 & 52BSR
FPS3RG

- > **Multideck Shutter & Nightblind Improvement** – As of June all the Roller Shutters and Nightblinds fitted to Foster Multidecks were replaced by a newer style assembly (A crab style lock is now used on the shutters).
We have created a Retro fitting kit, if and when, the hook style shutter requires replacement. This involves a newer style shutter and re-fitting of the original lock (with the use of a fitting kit). Instructions are available online under each relevant model but also supplied with the kits (please see web link to download <http://www.foster-spares.com/diagram.aspx?modelCode=FMSLIM700RF> . Select the document called 'Fitting Instructions – Retro Fit Roller Shutter' listed on the bottom left hand side of the page, please click the description to download).
The nightblinds do not need any further instructions; all that is required are two new holes to be drilled into the top panel to fit the new assembly.
In carrying out this change some metal work was also updated but the relevant changeable panels will show on the spares site denoting the differences.
- > **G2 Plug Base Improvement** - As of the end of July all G2 models will be issued with a new style plug base. This is now grey in colour rather than the original white. This is an aesthetic change only.
- > **BIT20 to BIT25 Controller Replacement Kit** – As of August the Low Temperature BIT20 controller became obsolete and a conversion kit was created to be used in its place. The kit includes all the parts required to convert a BIT20 controlled cabinet into a BIT25 version, including an instruction leaflet (please see link to download <http://www.foster-spares.com/diagram.aspx?modelCode=LR200> select the document 'Controller Replacement Guide BIT20 to BIT25' from the bottom left hand of the page). In the future the High Temperature version will also become obsolete but until then Spares will continue to supply them
- > **Foster Pro & Slim NG Multideck LED Light Improvement** - As of Aug/September all Foster Slim and Pro models fitted with nightblind's have had the LED lighting standardised to a brighter version with 18 LED's per strip. These newer strips are direct replacements of the older version (only 5 LED's per strip). Please note that if one strip requires replacement we would recommend that both are changed for a uniform look. If this isn't done the illumination on one side will look dull. Also a newer style lighting PSU

has been fitted on all Foster Multideck ranges as a direct replacement and fits like for like.

- > **G2 Glass Door Hinge Bracket Upgrade** – As of 22nd August all EP700G & EP1440G models built after this date were built with a new more robust glass door bottom hinge bracket. The part numbers have been amended on the Spares site. These fit in the same way as the previous version.
- > **Removal of Mullion Heaters on UK & Export Models** – As of October HR200,360, 360FT, LL1/2H, 2/4H, 2/1HS, HD, HDRW, BC & BCF11-A, 21, 36, 51 and FXBC10-A are now built without the Mullion Heater being fitted. This change was initially activated on UK only models as of 9th May 2011 but the above models now also include Export versions.
- > **G2 Cabinet Door/ Unitcover Locks Jamming** – We have had a few instances where the lock strike has become loose during transit on the following models EP700/1440 & 820. To overcome this all lock strikes are now held in place with a thread lock adhesive on models built after 10th October.
- > **EP700HH, HL & LL Vaporiser Trays** – New vaporiser trays have been released as of October for the above new EP models and attached you will find the new fitting/user/unpacking guide. Holes are required to be drilled if the part is supplied as a service or spares replacement.
- > **Wall Mounted Solo Controller PCB Changes** – As you may have noticed some changes have been made in regard to Wall Mounted Solo Unit controllers on the website. As some of the older PCBs are no longer available, new kits have been created to provide a solution for this problem. Old PCB's (where we have limited stock) will be supplied, but the newer PCB's will come as both single items and also in kit form. These were set up as older PCB's are not compatible with newer displays and visa-versa. Also to help identify each affected part there is now a photographic image added to the part description. These can be seen wherever the items description shows in blue text, if you click this link, an image will open in a new window of that part.
For Example:



If you have any problems selecting the right kits please feel free to contact Spares on 01553 780300.

- > **Stock Take** – Please note that we shall be conducting our annual stock take on Friday 30th November 2012.

Skeleton phone coverage will be provided to ensure we operate as normal, but NO orders placed will be dispatched. Thursday dispatch will be delivered Friday as normal. Orders placed on Friday will not be dispatched until the following Monday 3rd December for delivery on Tuesday 4th December.

We thank you in advance for your patience on this and apologies for any inconvenience this may cause

- > **Anything you wish to report back or know?**

If there is technical information that you would like to report back or be informed about that isn't on this bulletin or the website please email me (sabrina.lichterfeld@foster-uk.com).

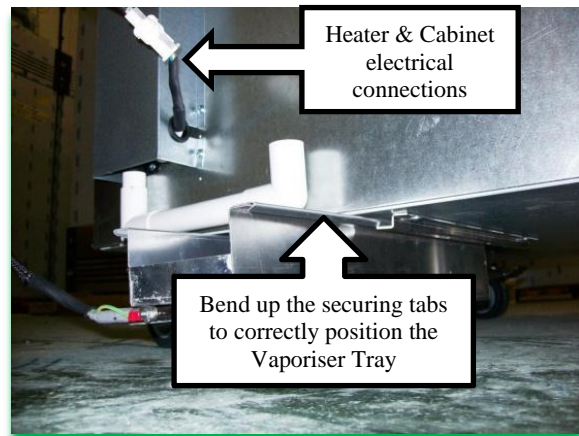
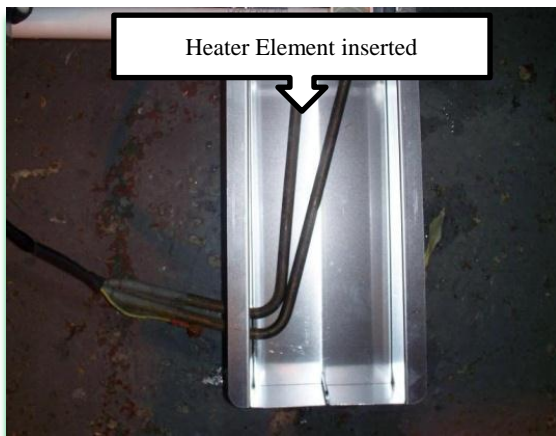


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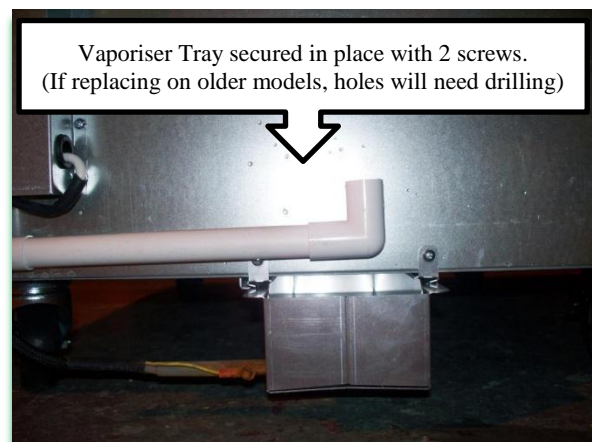
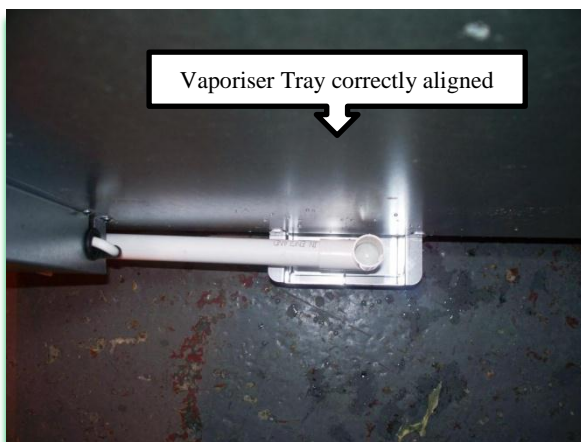
1. Remove all outer packaging. Remove the cabinet from the pallet & fit castors/legs as supplied.



2. Insert the Heater Element into the Vaporiser Tray. Connect the heater electrical connector to the cabinet electrical connector. Stow any excess cable inside the metal trunking box to the L/H rear side of the cabinet.



3. Position the Vaporiser Tray in line with the tray rails on the underside of the cabinet.
4. Bend up the tabs and slide the tray in and ensure it is correctly aligned with the drain line pipe as shown below.



5. Ensure the drain line angled pipe is left in the upright position. This forms a vital air lock.
6. Position the cabinet allowing space for the Vaporiser Tray so as not in direct contact with any external surfaces.
7. Connect the cabinet to the power supply.